/Hackbusters™

Hackbusters™ Summary of Services

The Hackbusters™ team encompasses leading cyber response individuals and experts who stay up to date on the latest attack vectors. This means they can spot bad risks before binding, and help those clients adjust their cyber posture through the right combination of vCISO services and actions.

Predict

- Continuous scanning of every client for current security posture and history of good practice compliance throughout the policy period.
- Scan for hacker "chatter" about clients to find hints of imminent breaches throughout the policy period.
- vCISO engagement with potential clients to help address missing controls and sub-standard scan results.
- Suite of rapidly deployable solutions to assist clients to close any identified gaps with pre-negotiated group pricing.
- The Hackbusters™ team encompasses industry recognized experts. By staying up to date on the latest attack vectors they are often looked to as industry experts. This means they can spot bad risks before binding and help those clients adjust their cyber posture through vCISO services.

We are here to help you avoid cyber incidents and ready to actively help you recover if you are a victim of cybercriminals.

Prevent

- Provide ongoing scanning of client bases for security compliance issues and receive alerts along with access to vCISO support from Hackbusters™.
- Benefit from ongoing dark web monitoring for "chatter" related to possible vulnerabilities or compromises. Previous case studies include:
  - In 2021, a hacker group began targeting RDP ports in Canada. Hackbusters™ obtained the list from the hacker group and scanned all our clients. We proceeded to notify clients to be on high alert. These actions ensured no claims amongst our clients arising from this directed attack on Canadian businesses.
  - In 2022, a client's website for job posting and e-store was targeted for their sensitive data. After alerting clients, servers were taken offline, and an attack was verified and mitigated before damage could be done.
- Access a full suite of security and operational managed services available to ensure enterprise grade protection at prices a small business can afford.
- Support and enable clients with vCISO built computer policy templates to improve client security policies and procedures.
- Access vCISO services to assist with developing and delivering on technology roadmaps.
- Regular webinar and educational content on a range of topics to keep brokers up to date on the latest cyber attacks, giving real world situations.

Respond

We offer free assurance and guidance to respond to an incident. Only if the assurance exceeds 3hrs does the client need to consider if they want to make a claim. Our clients are small-medium sized businesses, often without robust cyber security or in-house legal teams. We want clients to engage with us as early as possible so we can mitigate any potential losses. We don't want clients to be afraid to call us because they are worried they will be punished with the effects of a claim and increased premiums.

With Hackbusters™ you enable critical cyber protection services and support for your clients:

- Full bench of technical experts in breach remediation with specialization across many technology stacks.
- Experienced breach managers and your vCISO to lead you through the cyber attack recovery process.
- Access to specialists in law, public relations and any other services required to contain and recover from an attack.
- A full team dedicated to ensuring restoration is fast but very safe to avoid follow-up attacks.
- Detailed forensic reports.
- Full suite of managed services to ensure restored clients are better insurance risks after a breach than they were before.
- A proven track record of keeping breach costs down. Our claims are reduced because the Hackbusters team has been involved in and mitigated over 400 cyber attacks globally throughout their combined careers. This experience enables Hackbusters™ to:
  - Recognize and mitigate attacks sooner and efficiently as similar attack trends tend to be used by cyber criminals.
  - Understand local privacy laws in the US, Canada, UK and Europe. Their understanding allows them to guide the client when legal counsel needs to be involved and when not. When a client's claim or cyber attack can be handled by our breach managers (such as when there is no exposure of private data), the matter can be resolved using appropriate forensics and remediation techniques, thus reducing claims costs and expediting the claim process.
- The Hackbusters™ team works on cyber security events every day of the year. They are experts in containment, harm reduction, recovery and negotiating with cyber criminals when that is appropriate.

Outsmarting Cyber Risk Together.

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